

FROM THE CEO

Thanks to our committed donors, partners and patients, over the past year, HOPES made the shift from the adaptability required during 2020 to the sustainability required in 2021. We continued to offer vital new telehealth services, vaccinations and testing developed in 2020, while maintaining the in-person comprehensive medical and wellness care that we have provided the community throughout the past 25 years.

We have a solid sustainability plan in motion and we are excited to be able to focus on expanding as we move into 2022. Building on our foundation of providing wrap-around services, we plan to expand our Behavioral Health program.

In 2022, HOPES will open our Bell Street Clinic, offering an Intensive Outpatient Program (IOP) as a way for patients to

manage mental and emotional illness or trauma and resume their daily lives. This program will provide a level of care between traditional outpatient therapy and inpatient hospitalization. We will also expand our adult primary care services, enabling us to provide care for more members of our community. None of this work would be possible without you.

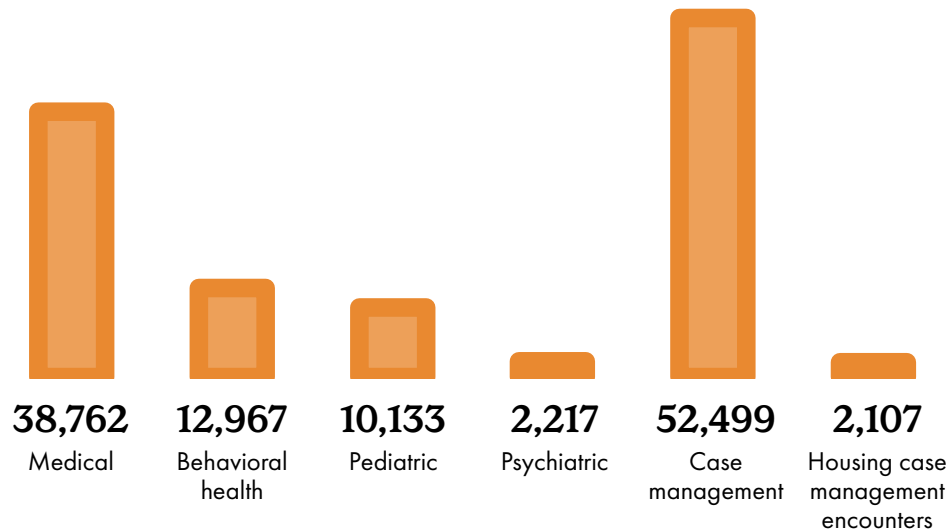
Since HOPES opened in 1997, we've provided care to community members no one else would, in a way no one else could. We plan to do the same for the next 25 years.



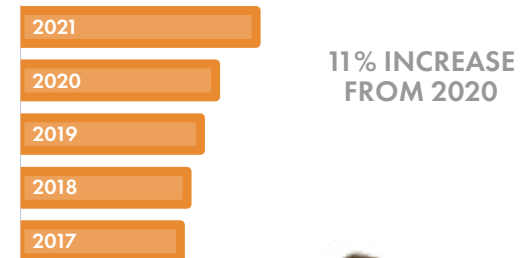
— Sharon Chamberlain, CEO, Northern Nevada HOPES

2021 BY THE NUMBERS

74,324 Total Patient Visits

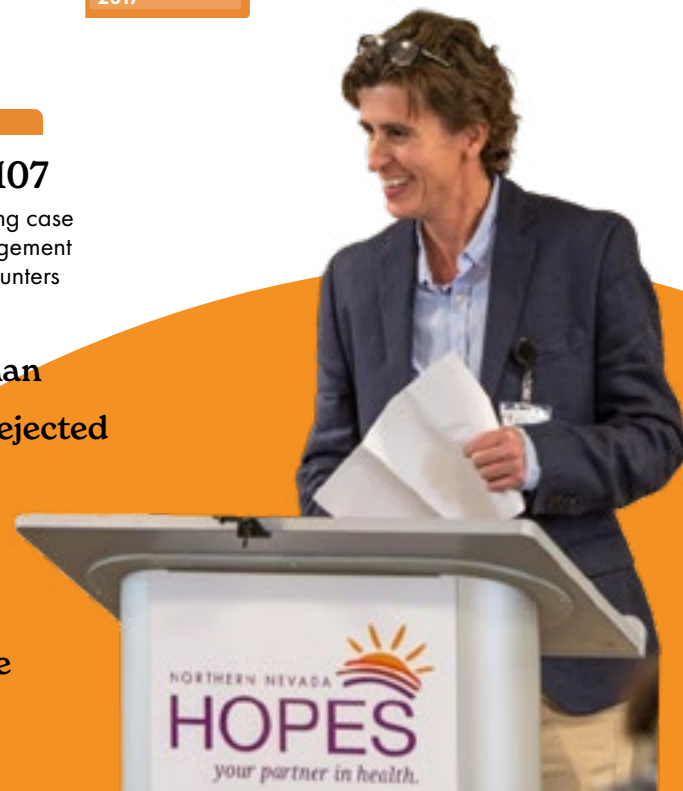


12,073 Patients Served



11% INCREASE FROM 2020

“Here at HOPES we boldly declare that you are a human being, and you belong. If you feel forgotten, ignored, rejected or invisible because of your skin color, your income, or your gender, we see you. Whether you are upper class, middle class, lower class, or even if society says you have no class, here at HOPES you are welcome.” — Sharon Chamberlain, CEO of HOPES



Since 1997, Northern Nevada HOPES has been on the frontline of community health, caring for those with the fewest resources and options. From our early days as a single-room HIV/AIDS clinic to the trusted community health resource we are today, HOPES continues to serve northern Nevada's most marginalized, overlooked and underserved with kindness and compassion.

HOPES ORIGINS

In 1997, Dr. Trudy Larson, HOPES co-founder, provider, educator and current board member came together with other area healthcare professionals to establish a nonprofit to provide cost-effective, comprehensive care for HIV-positive people living in northern Nevada and northeastern California. Twenty-five years later, thanks to their leadership and advances in treatment, 1997 marked the last time a baby was born HIV positive in Washoe County. Today, people living with HIV throughout our area, and the world, are enjoying full and productive lives.



55%

Living at or below 200% of Federal Poverty Level

(An individual earning around \$25,760)



39%

Living at or below 138% of Federal Poverty Level

(An individual earning around \$14,657)



17%

Adults experiencing homelessness

“Ever since I became a patient with HOPES, I have had my expectations routinely surpassed and have been witness to an amazing kindness present everywhere throughout the facility.” – HOPES patient

Thanks to you, we're building a healthier community

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nnhopes.org/2021annualreport/

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